

# The OA.Contact Privacy Policy

**Our users' privacy is of the utmost importance to us. Please read over our privacy policy below. Your continued use of this website and our service indicates your agreement with this policy.**

OA.Contact and our parent company Operations Assistance, LLC. are committed to protecting the privacy of all users. Our goal is to provide a safe, secure user experience. We will use our best efforts to ensure that the information you submit to us remains private and used only for the purposes as set forth herein. This notice applies to all information collected or submitted on any OA.Contact website.

## Information Stored Within Your OA Contact Account

***Our customer's privacy and data protection is of utmost importance. We will never sell, release, disclose, or distribute any of the information stored within your OA.Contact account. This includes names, phone numbers, email addresses, and any other additional information. All information is solely property of your organization and will never be used by OA.Contact in any way.***

## Personal Information

It is possible to visit OA.Contact on the Web without telling us who you are and without revealing any information about yourself. In general, we gather information about all our users collectively, such as what areas users visit most frequently and what services users access the most. We only use such data anonymously and in the aggregate. This information helps us determine what is most beneficial for our users and how we can continually create a better overall experience for you. We

may use this information with our software providers, but only in the aggregate, so we may understand how visitors use our site, allowing them to create a better overall experience for you.

When you visit the OA.Contact website, we collect your IP address and standard web log information, such as your browser type and the pages you accessed on our website.

If you open an account, we collect your personal information such as name, address, phone number, e-mail address, and other similar information. If you sign up for recurring service, we also store certain portions of your billing information in order to bill you properly and insure no interruptions of your service. You may update the information you have on file with us at any time by logging in to your account and going into the Account Information area.

### Information Security and Quality

We intend to protect the quality and integrity of your personally identifiable information. We do not disclose information about your individual visits to our web site or personal information that you provide, such as your name, address, e-mail address, telephone number, etc., to any outside parties, except when we believe it is required by law or to protect OA.Contact, our users or other visitors to our site.

Using OA.Contact, you enter other individuals' information for call & email lists. We will never sell, distribute, release, or disclose this information with anyone. We will never contact anyone on your call list for any purpose outside your use of OA Contact service to send them calls and/or emails.

We will use your information to contact you about additional offers and services that may be of interest to you.

To correct inaccuracies in your personal information, please login to your account and go to the Account Information area. From there you will be able to update your

personal information including your e-mail address, password, name, marketing preferences, and any billing information you may have stored with us. You should check your profile occasionally to ensure all data is up-to-date.

The OA Contact web site has an area where users can submit feedback. Any feedback that is submitted through this area becomes the property of OA.Contact. We may use this feedback, such as success stories, for marketing purposes, or to contact you for further feedback on the site.

### Privacy Technology

Technology will increasingly help you to have more control over your personal information. It will also help organizations to manage their privacy practices and policies. As an information technology provider, OA.Contact actively supports the development of privacy technologies to help achieve these goals and to help create greater trust and confidence in the way personal information is managed. Products and services are available which can help give you privacy protection while navigating the Web.

### Business Relationships

The OA.Contact web site may contain links to other websites. OA.Contact is not responsible for the privacy practices or the content of such websites.

### Abuse of Service and Privacy Limits

OA.Contact is a group calling service. Anyone using our service must abide by local, state, and federal laws governing the use of telephone-based marketing at all times. Anyone failing to comply with ANY of these laws and regulations at ANY time waives their protection under this policy. We do not take abuse of our system lightly and will cooperate fully with state and federal law enforcement and will provide them any information that is requested. This information includes, but is not limited to,

phone numbers, e-mail addresses, IP logs, and any other information that the authorities may request.

### Notification of Changes

This privacy statement was last updated on January 6, 2022, 2018. If we make changes to our privacy policy, we will post those changes here and update this date accordingly.